



## **MANUFACTURER LIMITED WARRANTY**

### **Clear Backpack**

#### **ONE YEAR LIMITED WARRANTY**

The manufacturer, Jon Hart Design, warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of ONE (1) calendar year from the original purchase date (invoice date). During the warranty period, the manufacturer agrees, at its sole discretion, to repair any defect in material or workmanship or to provide a replacement of equal value in exchange without charge. Such repair or replacement is subject to verification of the defect. The manufacturer provides no warranty after the one year period from the date of purchase.

#### **FABRIC AND LEATHER**

Clear PVC – The manufacturer warrants the PVC material used in the manufacture of the against seam failure, fabric separation and tearing for one year. The manufacturer limited warranty does not cover (1) punctures, or (2) melting, warping, or discoloration, which can be caused by overexposure to sunlight and heat.

Leather – The manufacturer warrants leather against seam failure and material defects for one year. The natural beauty of leather means that no two pieces of leather are exactly alike. As such, natural markings and grain variations are not considered defects.

#### **WARRANTY LIMITATIONS**

This warranty does not include:

- Any condition resulting from ordinary wear or any use for which the product was not intended, such as airline damage or damage caused due to excessive packing or weight in the backpack.
- Any condition resulting from incorrect or inadequate maintenance or care
- Damage resulting from misuse, abuse, negligence, accidents or shipping damage
- Dissatisfaction due to buyer's remorse
- Normal wear and tear
- Any used, previously displayed items

The manufacturer makes no express warranty or condition whether written or oral and expressly disclaims all warranties and conditions not stated in this limited warranty. To the extent allowed by the local law of jurisdictions outside the United States, the manufacturer disclaims all implied warranties or conditions, including any implied warranties of merchantability and fitness for a particular purpose. For all



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transactions occurring in the United States, any implied warranty of condition of merchantability, satisfactory quality, or fitness for a particular purpose is limited to the duration of the express warranty set forth above. Some states or countries do not allow a limitation on how long an implied warranty lasts or the exclusion of limitation of incidental or consequential damages for consumer products. In such states or countries, some exclusions or limitations of this limited warranty may not apply. For consumer transactions, the limited warranty terms contained in this statement, except to the extent lawfully permitted, do not exclude, restrict, or modify but are in addition to the mandatory statutory rights applicable to the sale of the backpack. Please retain invoices for a minimum of one year for warranty purposes. Replacements will be issued based on the purchase date of the original item. Each customer is limited to one replacement per proof of purchase.

Manufacturer, at its sole discretion, reserves the right to change this limited warranty, except as permitted by law.

#### **CLAIM PROCEDURES**

- Claims for defective merchandise must be made within ONE year from invoice date. Claims for missing parts must be made within 60 calendar days after the merchandise is received
- Manufacturer reserves the right to specify that items be returned to the manufacturer for inspection or be inspected by our representative in the field
- Pictures are required to claim defective merchandise, along with a copy of the original invoice or proof of purchase
- If the claim is validated by the manufacturer, the item(s) or part(s) will be repaired or replaced. Manufacturer will not issue credit or a refund for the backpack.